This is what you get with an account of the Dutch Association of Insurers

You, your colleagues and the employees of the Dutch Association of Insurers are working towards the same goal. We ensure that people can live their life and companies can do business carefree by taking over risks. A lot happens behind the scenes to make that possible. Also at the Association. And you can benefit from it as an underwriter, claims handler, risk expert, product creator, lawyer, etc.

Use our expertise

How? With an account you get access to exclusive information and tools only for members. You deepen your knowledge through our webinars, trainings and educations. And you meet, and learn from peers at events such as the Datamiddag or Klimaatmiddag.



You don't want to miss out on these benefits!



Get access to exclusive infor-

mation from the Data Analytics Centre (DAC), like customer satisfaction surveys, dashboards (mobility, barn fires, company fires, etc.), statistics (including risk statistics, portfolio movements, etc.). But also key figures of the insurance industry, research about driver assistance systems (ADAS) and accident probabili-



Stay up to date with our mem-

ber news on various topics. For example, what results we achieve as an advocate for insurers or about national and international laws and regulations that are relevant to us.



Keep developing yourself

Join our webinars, (online) trainings and educations. We have programs for everyone, for young professionals as well as for directors. For example the Youth Innovation Program, the lecture series Business operations of an insurer, the lectures Current Affairs on Personal Injury and the Executive Insurance Program.



Make use of useful tools such

as the Weather Calander (KNMI), the Climate monitor, the Ethical Framework, the Toolkit Direct Claims Handling (DSA) and various prevention brochures.



Be the first to know about

events such as the Schademiddag Klimaatmiddag, Datamiddag and the InsurTalent Network events. During these events you will gain knowledge and meet peers, value chain partners and stakeholders.



Facts & figures









through insights

and expertise

Solutions for a sustainable



Responsible with data for customers future and society



Advocacy

Image enhancement

Lobby

Services*

Open platform

* (Insurance Academy & Innovation, Centre for Combating Insurance Crime and Data Analytics Centre)

COOPERATION



Employees of insurers work together with the Association in many project teams and platforms such as the Climate Platform, the Mutual Insurers Platform, the Innovation Platform and the Mobility Platform to further develop policy together.

ACTIVITIES IN 2022

55 webinars

and events

trainings and educations

18

6,000 participants in webinars and

events

3,400

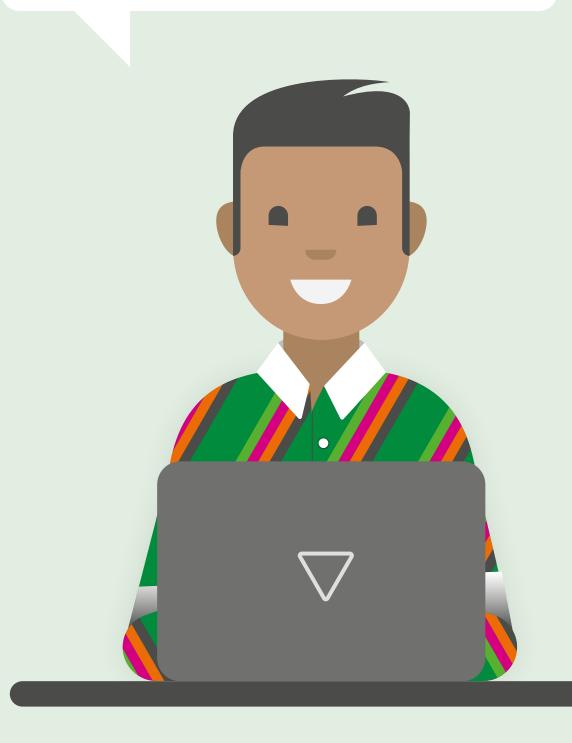
participants in trainings and educations



Activities Insurance Academy

The Insurance Academy of the Dutch Association of Insurers continuously organizes activities that inspire and connect you with other employees and parties in the insurance industry. This way you keep your skills and professional knowledge up to date. A selection from what we have to offer:

I am assured of knowledge!



General trainings and educations >

Lecture series Business operations of an Insurer | *UvA*

For professionals who want to be a better interlocutor for management and board members

Course Basic insurance law | UvA

For professionals without a legal background, but who do have to deal with insurance law

Executive Master Insurance & Risk | *UvA*

For professionals who want to lay a solid, future-oriented foundation at academic level

Courses with specific in-depth training >

Lecture series Current affairs personal injury | Kennedy Van der Laan

For personal injury practitioners, claims representatives, lawyers, advocates, etc.

Lecture series Interpretation of Kifid cases | Hart Advocaten For complaints officers, lawyers, legal counsels, compliance officers, etc.

Training Disability insurance and ethics | *VWW Advocaten* - *Mediation*

For claims handlers, underwriters, medical advisors and their managers

Sustainable Impact Program | *Nyenrode*

For professionals who want to accelerate the sustainability transformation of their organization





Executive programs >

Executive Insurance Program | *Nyenrode*

For (future) directors and executive professionals

Continuing Education (PE) | *Nyenrode*

For directors, board members and supervisors to stay up to date all year round

Innovation programs >

Youth Innovation Program | *Makerlab*

For young professionals looking to develop their innovative skills

Popular webinars >

Solar panels particles | *Climate*

The number of solar panels is increasing, and with it the risk of damage due to fire, for example. Who is accountable?

Transparent damage-free years | *Mobility*

A new system for registering claim-free years is coming. How should insurers implement this system?

ESG and the hurricane of regulation | *Sustainability*

The European Union is developing a lot of ESG regulations which will affect insurers. How do you deal with that?

Working with the Grief Money Calculator | *Personal Injury*

Calculate how much grief money a victim is entitled to.

An explanation of this new tool

Combating insurance crime | *Crime*

An update on the adaptation of the Procotol Incident Warning System Financial Institutions (PIFI)

Turn a complaint into an opportunity | Customer centricity

To turn complainants into true ambassadors, more is needed than just be compliant with the applicable code of conduct

Toolkit Direct claims handling | *Mobility*

Explanation of the implementation of the Direct Claims Handling (DSA) and how to use the toolkit

Developments in proxy market | *Distribution*

An update on the guidelines on the Proxy Sanctions Act, IT risks and the Example Cooperation Agreement Power of Attorney

How do you keep the digital thief out? | Fraud

How digitally resilient are you as an insurer? And how can we work together to stop cybercrime?

Update research local flooding | *Climate*

Commissioned by the Dutch Association of Insurers and the VNAB, Royal HaskoningDHV has investigated the flood risks of non-primary flood defences

Events >

Schademiddag

In one day up to date with current affairs in the industry of non-life insurers. What is going well and what can be improved?

Datamiddag

An event about the responsible use of data. With a focus on privacy, solidarity, artificial intelligence and the prevention of discrimination

Klimaatmiddag

How do insurers deal with climate change? With sub sessions on sustainable investment, sustainable damage repair, climate adaptation and damage prevention

Current activities >

<u>View</u> our webinars, events, trainings, courses and educations





Want to know more about the Association?

Ambition insurance sector >

Core activities Association >

<u>Cooperation</u>

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